

SAFEHOUSE SYSTEMS

Direct-Access Systems



Sometimes it seems that the traffic never stops coming. While the SafeHouse Entry System is the fastest in the industry, it is little help to the Access Control Officer who has a constant flow of visitor traffic and a constant flow of telephone calls from Residents with guest-admit instructions.

Our WebGuest system is the best solution. A Resident can access their guest list and actually add names to their lists without ever talking to anyone. This is NOT a voice-mail system. It actually creates a guest record and places it on the correct entry list.

Completely configurable

WebGuest can be configured to match your community's rules regarding what class of guest you allow residents to add (deliveries, service, family, etc). You also can establish date restrictions so you have complete control over how far in advance a guest name can be added.

Hacker-proof

"Firewalls", data encryption and a time-out function protect your system from "Hackers". Even if a non-authorized user comes up with the correct username and password combination, no personal information is displayed or available and there is no way for the hacker to get a copy of the resident's guest list. Further, all transactions are tracked by the system so if the need ever arose, the computer that accessed the system could be traced.

Voice Mail Option

While we don't like voice mail because it slows down guest processing, we also do voice mail better than any other access control provider. You can still hear the Resident's voice mail message that was associated with a guest entry long after the fact directly from our guest traffic report. We also include a wide ranging set of configurable rules that govern the types of guests voice mail will accept as well as full time of day and date range period controls.

Support

The SafeHouse Preferred User Program is available for this module, which provides free upgrades, maintenance releases and remote product support.